

## Springfield School: Safeguarding information for parents/carers during temporary school closure

### Reporting concerns

Safeguarding our students and staff remains a high priority during this unprecedented period of closure. If parents/carers have safeguarding concerns relating to Springfield students they should be reported directly to school via the contact email: [contact@springfield.uk.net](mailto:contact@springfield.uk.net) FAO: Mr Wilburn/Mrs Holbrook.

If you have an urgent child protection concern, please phone the school and request to speak to the duty Senior Leader/Pastoral Manager (Monday-Friday, term time only); alternatively contact MASH directly (as below). Pastoral Managers can also be contacted directly at: [pastoralmanager@springfield.uk.net](mailto:pastoralmanager@springfield.uk.net)

### Out of hours concerns

Portsmouth Multi-agency Safeguarding Hub (MASH) team remains open as usual. Any concerns regarding a child should still be reported using the following link/phone numbers: Call: 0845 6710271/02392 688793 Web: <https://www.portsmouthscp.org.uk/>

### School work (Google Classroom)

All our young people must have the opportunity to continue learning in a safe environment. All school staff are working hard to run 'live' remote lessons and set/mark meaningful work based on the normal curriculum, largely done via our chosen learning platform – Google Classroom. For those children at home parents/carers have a significant role to play in ensuring that their children can complete the work being set on a daily basis by staff. Parents/Carers can support in the following ways:

- Helping their children to establish healthy routines/work patterns (the recommended option being to stick to school day timings and complete lessons as they stand on timetables. It could be easy to get behind as staff will set the equivalent of a lessons work for each timetabled lesson)
- Helping to set up a calm workspace with computer access and other resources
- Ensure that normal sleep routines are maintained
- Encouraging a form of daily exercise (whilst observing the government isolation guidelines)
- Eating a balanced diet
- Monitoring and discussing 'online' activity which is likely to be greater during this time (see information/links below)



## Online safety

Online safety is an on-going priority but never more so than during this unforeseen period where students are likely to spend more time than ever 'online'. The best way for parents to help is to encourage an open dialogue and discussion such that their children are more aware of the dangers and more likely to share their own concerns. I have listed below some of the useful links (also available via the safeguarding links on our website). Parents/carers are encouraged to review and discuss the contents contained within the links below with their children.

- School online safety top tips:  
<https://springfield.uk.net/images/files/misc/Top%20Tips%20for%20Staying%20Safe%20Online.pdf>
- Useful, age specific guidance for children  
<https://www.thinkuknow.co.uk/>
- Parent zone/CEOP (Centre for exploitation and online protection)  
<https://parentinfo.org/>
- NSPCC – useful guidance for families  
<https://www.nspcc.org.uk/keeping-children-safe/online-safety/>
- Childline – support and reporting link for children  
<https://www.childline.org.uk/>
- <https://www.gov.uk/government/publications/coronavirus-covid-19-keeping-children-safe-online/coronavirus-covid-19-support-for-parents-and-carers-to-keep-children-safe-online>
- <https://www.gov.uk/guidance/covid-19-staying-safe-online>